



GoWhere Media Factsheet

GoWhere – Discover your Community

1 The GoWhere suite consists of a range of Government websites designed to simplify the search for relevant information and support for the public. Users can use GoWhere to search for budget meals, CDC Vouchers merchants, healthcare services, community lifestyle activities and more.

Benefits and key features of GoWhere

2 GoWhere enables the public to find quick and reliable information that meets their needs or is within their proximity through simple keyword or location searches (details in **Annex**). GoWhere sites are available in English, Chinese, Malay and Tamil to cater to a diverse range of users. By facilitating self-help, GoWhere enhances public communications, promotes the adoption of support initiatives based on eligibility, and reduces the burden on customer service.

3 GoWhere started as a simple search platform in February 2020 to support the Singapore Government's distribution of masks, ART test kits, and TraceTogether tokens. The platform quickly evolved to become the nation's one-stop directory for the public to locate nearby vaccination centres and check the updated operating hours of clinics. GoWhere has since supported over 30 government initiatives, garnering about 65 million website visits.

Connecting Communities Better with GoWhere

4 In October 2023, GovTech also introduced DIYGoWhere, a self-service platform that enables Government agencies to create and manage their own GoWhere sites.

To learn more, please visit go.gov.sg/go-where



Annex A: How to navigate GoWhere

At gowhere.gov.sg, the public can choose government campaigns they are interested in and be directed to their respective GoWhere websites. From there, users can get an overview of the initiative and discover relevant listings by entering a location or keyword(s) in the search bar.

Using TampinesCaresGoWhere as an example, Tampines residents seeking healthcare services can input their postal code into the search bar to find listings nearest to them. They can narrow their search using the “Healthcare Services” filter and display results on a map view.

All GoWhere sites are available in English, Chinese, Malay, and Tamil. Users can select their preferred language in the language bar and refer to the FAQ page for more information.

Annex B: Translations

Government Technology Agency (GovTech)

政府科技局

Agensi Teknologi Pemerintah (GovTech)

அரசாங்க தொழில்நுட்ப அமைப்பு (GovTech)

GoWhere

GoWhere 咨询网站

Laman Carian GoWhere

எங்கு செல்வது

DIYGoWhere

自助创建 GoWhere 咨询网站

Laman Carian GoWhere Buat Sendiri

எங்கு செல்வது தளங்களைச் சொந்தமாக உருவாக்குதல்